



Dear valued AMREL customer,

This letter is to inform you that AMREL is initiating an End of Life (EOL) process for the model #**RT9 13.3"** rugged laptop computer:



<b>Discontinue date:</b>	<b>September 30, 2014</b>
<b>Last time buy date:</b>	<b>December 1, 2014</b>
<b>Projected parts support:</b>	<b>5 years after discontinue date</b>
<b>Recommended replacement product:</b>	<b>RK10 15" or RS11 13.3" Laptop</b>
<b>Replacement available:</b>	<b>Now</b>

### Support and Service

AMREL understands that the EOL of products can cause inconvenience to your operation. As part of our long standing commitment, we offer continued support for 5 years after EOL.

In addition, customers have the option to engage our unique Long Term Buy Offer (LTB). LTB allows you to "lock down" your configuration and product for an extended period of



*End of Life Notification*

time, as long as ten years, even after the product is EOL. LTB is one of the many ways AMREL assists you in lowering the cost of ownership.

If you are interested in LTB, please contact your sales rep for more information.

If you have any questions or concerns, please do not hesitate to contact your Sales Rep or our support staff at **800.882.6735**. You may also email us at [CDinfo@amrel.com](mailto:CDinfo@amrel.com).

Sincerely,  
The AMREL Team