



Dear valued AMREL customer,

This letter is to inform you that AMREL is initiating an End of Life (EOL) process for the model #**RK9**, 15" rugged laptop computer:



Discontinue date:	October 31, 2014
Last time buy date:	December 31, 2014
Projected parts support:	5 years after discontinue date
Recommended replacement product:	RK10 Laptop
Replacement available:	Now

Support and Service

AMREL understands that the EOL of products can cause inconvenience to your operation. As part of our long standing commitment, we offer continued support for 5 years after EOL.

In addition, customers have the option to engage our unique Long Term Buy Offer (LTB). LTB allows you to "lock down" your configuration and product for an extended period of time, as long as ten years, even after the product is EOL. LTB is one of the many ways AMREL assists you in lowering the cost of ownership.



End of Life Notification

If you are interested in LTB or the RK9's replacement model, the new **RK10 Laptop**, please contact your sales rep for more information.

If you have any questions or concerns, please do not hesitate to contact your Sales Rep or our support staff at **800.882.6735**. You may also email us at CDinfo@amrel.com.

Sincerely,
The AMREL Team